**Course 1 Project: Epic 1** - Create a Help page for the technicians: **As a** technician, **I want to** have the option to open a Help page **so that** I can get help doing my job, including using the website, if needed.

* *Story 1*: **As a** technician, **I want** the Help page to look similar to the Main screen **so that** I know I’m still on the HinH website
* *Story 2:* **As a** multi-page website, **I want** the menu option for the page I’m on to be red text **so that** users know which page they’re on
* *Story 3:* **As a** technician, **I want** to be able to navigate from the Help page back to the Main screen (home) **so that** I can apply what I learned in help
* *Story 4:* **As a** technician, **I want** the Help page to be structured in the process ‘order’ **so that** I can quickly find help based on where I’m at in the process
* *Story 5:* **As a** technician, **I want** the content of Process Step 5 to display **so that** I can use the site as efficiently and effectively as possible

**Course 1 Project: Epic 2** – Create a Part Details page**: As a** technician, **I want** the option to click a part and open a page containing part details **so that** I can get ensure I order the correct part.

* *Story 1*: **As a** technician, **I want** the Part Details page to look similar to the Main screen **so that** I know I’m still on the HinH website
* *Story 2:* **As a** multi-page website, **I want** the menu option for the page I’m on to be red text **so that** users know which page they’re on
* *Story 3:* **As a** technician, **I want** to be able to navigate from the Part Details page back to the Main screen (home) **so that** I can apply what I learned in help
* *Story 4:* **As a** technician, **I want** to be able to navigate from the Part Details page to the Help page **so that** I can get help doing my job, including using the website, if needed.
* *Story 5:* **As a** technician, **I want** the Part Details page to contain all part-related information **so that** I can ensure I have the right part and can communicate the price and turn-around time to my customer.
* *Story 6:* **As a** technician, **I want** a button to available to initiate an order for the part shown **so that** I can most expediently service my customer.

**Help Page Content**

Step 1: Review Work Order Specifications to understand the situation

Step 2: Locate and Navigate to Job site

Step 3: Assess situation and Determine Next Steps

Step 4: Make on-the-spot fixes, if possible

Step 5: Order replacement parts

Step 6: Order replacement systems

Step 7: Install replacement parts

Step 8: Install replacement systems

Step 9: Close out Work Order

**Help Content for Process Step 5:**

Step 5: Order replacement parts

From the Home menu option,

* Use the search field (upper right-hand corner) OR
* Use the drop-down search boxes (just below the open-text search field)
* Hover over search results to see part details including price and delivery turn-around
* Access the Parts page, review information, and click Order Now

*Sort your results by Popularity, Price, or Manufacturer by using the “Sort By” selector*

**<See mockup for more detail>**

**Part Details page content:**

Sniggler Board for Acme Cooler

Estimated arrival: Same Day

Part #GR1688 Ordered 87 times

$12.30 + shipping

<ORDER BUTTON>

Description and Specifications

**<See mockup for more detail>**